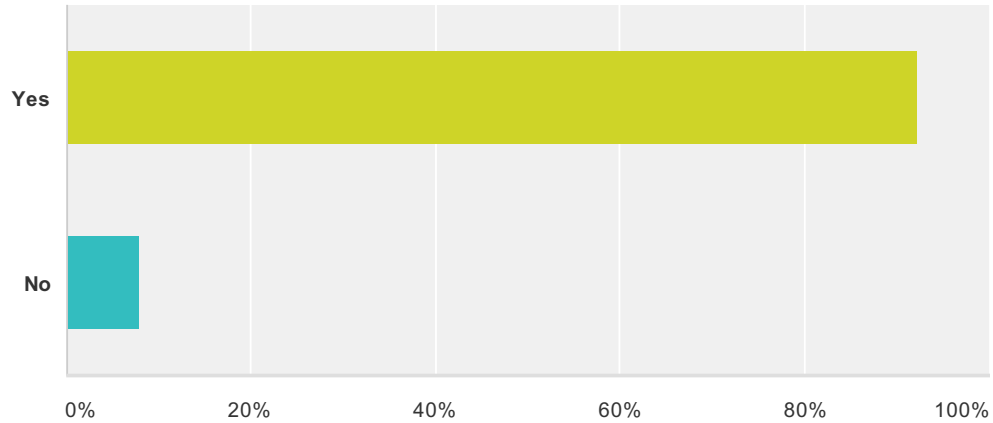


### Q1 Do you think it has been an improvement for students, faculty and staff to have access to a pool of ebook titles in a shared, commonly accessible catalogue?

Answered: 38 Skipped: 0



Answer Choices	Responses
Yes	92.11% 35
No	7.89% 3
<b>Total</b>	<b>38</b>

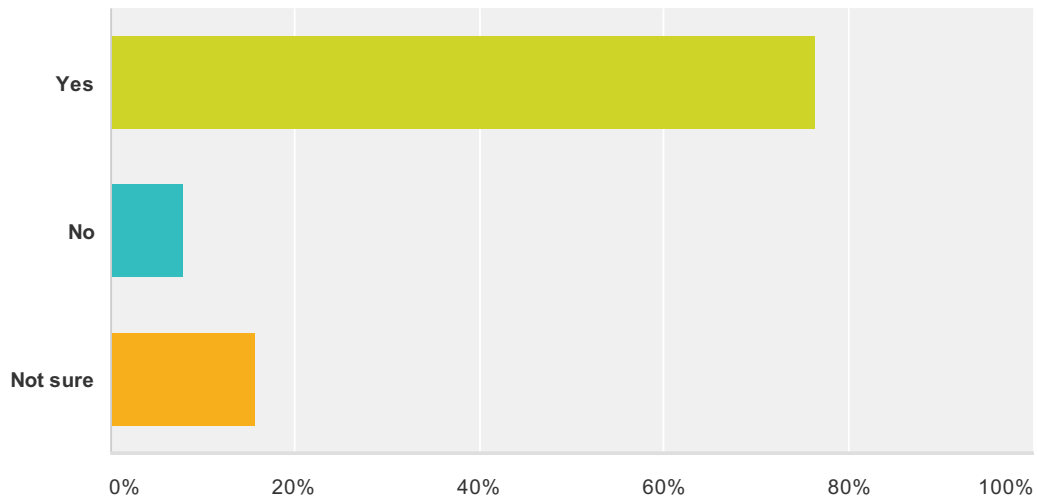
#	Why or why not?	Date
1	It has been an improvement for students, faculty and staff to have access to ebook titles in a shared catalogue because it opens up resources outside of their post secondary institution. Patrons often don't understand why they can't access an ebook at another institution when they can have their books delivered to their home library (Novanet Express). It is a shared cost for the institutions so the smaller libraries might find it a little cheaper.	12/3/2013 4:29 PM
2	It's a major step forward to have access to a pool of eBooks that are available across the entire Novanet consortium. Having to deal with eBooks that are only available at one library is a big impediment to service.	12/3/2013 2:43 PM
3	students at dal can't access from smu, etc..	12/3/2013 1:44 PM
4	May students are frusted when they see the "perfect book" only to find out because it is an e-book and belongs another another institution they can not have access to it.	12/3/2013 1:18 PM
5	Seeing ebooks available from other libraries which you can not access is frustrating. Users should have access to the largest possible pool of relivant, good quality ebooks. And not be teased by seeing stuff they can not access	12/3/2013 12:47 PM
6	It's in the true spirit of resource sharing across Novanet.	12/3/2013 10:55 AM
7	Display in WC was confusing for students.	12/3/2013 10:52 AM
8	Huge frustration when learners encounter institution specific titles unavailable for immediate use.	12/3/2013 10:07 AM
9	Any shared resources are helpful.	12/3/2013 9:59 AM
10	To improve accessibility to e-books listed in the catalogue, avoiding the frustration of licensing restrictions when a library other than their own has the book.	12/3/2013 9:50 AM
11	It's frustrating for students that find a title in Novanet just to then be disappointed that it's an ebook not accessible to them.	12/3/2013 9:48 AM

## Novanet Consortial Ebook Pilot: End Evaluation

12	I would have chosen the somewhat option, if it was available. The problem is that not all e-books or anything approaching the majority listed in ALEPH are available to all. So, the few we did load are the proverbial needle in a haystack.	12/3/2013 9:47 AM
13	Misleading usage- particularly if the items are also listed for courses.	12/3/2013 9:34 AM
14	when patrons see an ebook item in the catalogue, they expect to be able to access it.	11/29/2013 12:12 PM
15	Definitely! The students see books in the OPAC they want, and it doesn't matter to them if the books are at SFX or MSVU, they just want to be able to access them if it is a topic they need. So, it is frustrating for them to hear us say: sorry, can't get it. Having ebooks available to all students at Novanet libraries is a great service to them from that point of view. And having the DDA set up as both long term loan and purchase options is great and will mean that we buy books that are being used, and don't buy, but can still offer, books less used. When we look at the number of print or ebooks purchased outside this program but never or seldom used, it indicates (to me) that the traditional way of choosing books is often a waste of money.	11/29/2013 9:44 AM
16	Frustrating for students when they see ebooks but can't access them because they belong to another institution. We tell them about the reciprocal agreement around sharing books. Some feel it should be the same.	11/29/2013 8:25 AM
17	not to a great extent	11/28/2013 8:04 PM
18	It is a constant annoyance to students when they can see an ebook in our shared catalog but they can't access it because it belongs to another institution. Having ones that everyone could access was appreciated by our users.	11/28/2013 1:21 PM
19	increases access, decreases barriers	11/28/2013 12:26 PM
20	Individual collections holding e-books that are otherwise inaccessible to patrons can be very confusing. The Novanet e-books were easy: click and get.	11/28/2013 12:24 PM
21	Students want more access from off campus.	11/28/2013 12:11 PM
22	But only marginally. On a scale of 1-5 I'd say 3. Too many students tell me they don't want an e-book, preferring the hard copy. but if we are buying ebooks then shared access is best.	11/28/2013 12:08 PM

## Q2 Should Novanet continue to actively pursue shared ebooks?

Answered: 38 Skipped: 0



Answer Choices	Responses
Yes	76.32% 29
No	7.89% 3
Not sure	15.79% 6
<b>Total</b>	<b>38</b>

#	Comments?	Date
1	Bit of a dilemma to saw off collection bucks for unplanned purchases while cutting well used serials.	12/4/2013 9:38 AM
2	See above. A policy that strongly encourages shared eBooks should be explored.	12/3/2013 2:43 PM
3	Buying in consortium should allow us to get more stuff for less money.	12/3/2013 12:47 PM
4	I hope that eventually access to most if not all e-books could be shared among member institutions.	12/3/2013 10:55 AM
5	That's what consortia are about - sharing of resources regardless of format	12/3/2013 10:07 AM
6	Same reason as question 1.	12/3/2013 9:48 AM
7	Our users are not yet interested much in e-books. They prefer hard copies. But the industry is determined to make the academic user like e-books, so perhaps access to them will improve. We probably need to keep our hand in, so to speak, and I think a Novanet wide project is the answer, rather than everyone doing their own thing.	12/3/2013 9:47 AM
8	Not unless they could be used for courses.	12/3/2013 9:34 AM
9	Only in areas of common academic interest.	11/29/2013 12:12 PM
10	Yes, if there is money available and staff time to handle it. I think the goodwill is there.	11/29/2013 9:44 AM
11	We can share costs.	11/29/2013 8:25 AM
12	I am not sure it is the best use of our limited collections funds.	11/28/2013 8:04 PM
13	The demand for ebooks will continue to raise and this is the format patrons prefer.	11/28/2013 1:14 PM
14	Accessibility to all	11/28/2013 12:56 PM
15	Sharing books is what Novanet is meant to do - not being able to share an increasingly large portion of our collections makes little or no sense.	11/28/2013 12:24 PM

## Novanet Consortial Ebook Pilot: End Evaluation

16	It helps all libraries to cut costs wherever we can.	11/28/2013 12:11 PM
17	Again shared is best but the format just doesn't seem to be catching on.	11/28/2013 12:08 PM

### Q3 If Novanet embarks upon another ebook purchase/DDA program, what changes do you recommend?

Answered: 23 Skipped: 15

Answer Choices	Responses
1.	100% 23
2.	56.52% 13
3.	30.43% 7
4.	8.70% 2
5.	8.70% 2
Comments?	8.70% 2

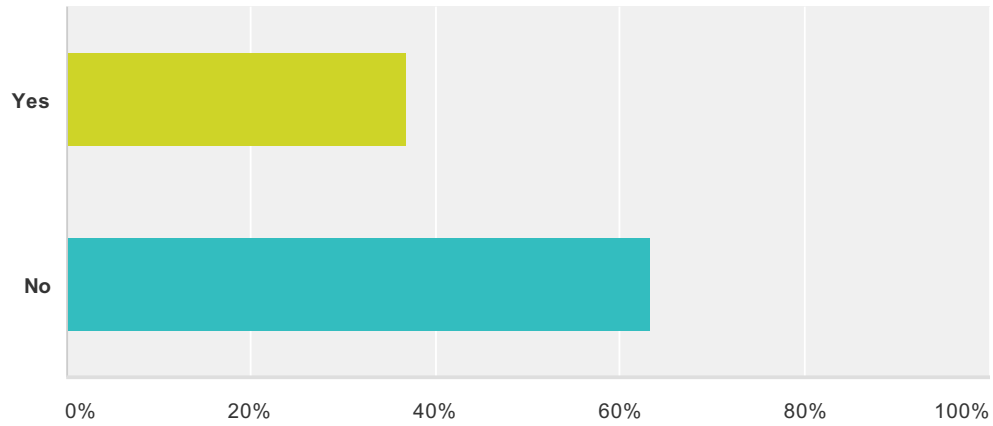
#	1.	Date
1	The project has had little resonance with most staff on a day to day basis. Need to review promotion strategies and how to better enlist library personnel at the service and collections points	12/4/2013 9:38 AM
2	Novanet Ebooks Shared at Top of List	12/3/2013 4:29 PM
3	Go for a larger set of eBooks.	12/3/2013 2:43 PM
4	Would be nice to be able to link to the titles in LibGuides and our course content management systems	12/3/2013 1:18 PM
5	We need a much larger pool of shared materials.	12/3/2013 12:47 PM
6	Test navigation of vendor site in advance	12/3/2013 12:09 PM
7	Reserves CMS access permitted	12/3/2013 10:55 AM
8	Local item status for individual titles	12/3/2013 10:52 AM
9	broaden scope	12/3/2013 10:07 AM
10	more user friendly ebooks	12/3/2013 10:01 AM
11	Is there a posting of the books that were purchased?	12/3/2013 9:50 AM
12	easier link to the book	12/3/2013 9:41 AM
13	More titles	12/3/2013 8:55 AM
14	more books, if possible	11/29/2013 9:44 AM
15	More promotion?	11/29/2013 9:16 AM
16	Collection that I can share the covers (in my subject guides)	11/29/2013 8:25 AM
17	more selective	11/28/2013 8:04 PM
18	more of them!	11/28/2013 1:57 PM
19	easier to access and use	11/28/2013 1:14 PM
20	set the bar for for triggering a purchase lower (e.g., 3 downloads instead of 5)	11/28/2013 12:26 PM
21	Better promotion - let students know about the project.	11/28/2013 12:24 PM
22	Include more popular non-fiction books	11/28/2013 12:11 PM
23	ebooks should be in addition to hard copy - most still want this format	11/28/2013 12:08 PM
#	2.	Date
1	Able to show just Novanet Ebooks in a search	12/3/2013 4:29 PM
2	Use multiple suppliers/platforms.	12/3/2013 2:43 PM

## Novanet Consortial Ebook Pilot: End Evaluation

3	Look closely at a shared ebook lease instead. Costing may be better	12/3/2013 12:47 PM
4	Insist that there be no extra username and passwords that need to be created for access	12/3/2013 12:09 PM
5	STLs available to all; purchase by individual Library	12/3/2013 10:55 AM
6	If possible, run the program to the end of the academic year, rather than the December term	12/3/2013 9:50 AM
7	Get rid of all the Mount's titles	12/3/2013 8:55 AM
8	more publicity (ongoing)	11/29/2013 9:44 AM
9	More titles loaded	11/29/2013 9:16 AM
10	more title selections	11/28/2013 1:14 PM
11	Training for staff re: limitations, benefits, etc.	11/28/2013 12:24 PM
12	More info on how to download them	11/28/2013 12:11 PM
13	shared access is imparative - publishers need to get on board with this	11/28/2013 12:08 PM
<b>#</b>	<b>3.</b>	<b>Date</b>
1	State what it means on Novanet catalogue for DDA	12/3/2013 4:29 PM
2	Eliminate purchases altogether--rentals only. Access is access.	12/3/2013 2:43 PM
3	Do some subject analysis, and target the purchase to subject areas of highest circulation in Novanet	12/3/2013 12:47 PM
4	Insist that there be nothing extra for the user to download	12/3/2013 12:09 PM
5	STL access to totality of ebook aggregator's academic-level offerings	12/3/2013 10:55 AM
6	Ability to split out costs based on use by library	11/29/2013 9:16 AM
7	ability to link to ebooks in e-reserves and LMS	11/28/2013 1:14 PM
<b>#</b>	<b>4.</b>	<b>Date</b>
1	Consider a shared "best sellers" or "Choice best books" purchase, and do it in a timely way so each library does not have to purchase the books individually.	12/3/2013 12:47 PM
2	Downloading to mobile devices should be easy	12/3/2013 10:55 AM
<b>#</b>	<b>5.</b>	<b>Date</b>
1	Consider a group purchase focused on top circulating paper books. That is by e-book second copies to meet demand.	12/3/2013 12:47 PM
2	Stable collection. Notification if for some reason records must be pulled.	12/3/2013 10:55 AM
<b>#</b>	<b>Comments?</b>	<b>Date</b>
1	Can we do anything about eboo text book copies ?	12/3/2013 12:47 PM
2	Was the trial set up with EBL using the Non-Linear Lending system so more than one user can borrow at once?	11/29/2013 9:44 AM

### Q4 Have you received any comments (positive or negative) from library users about the ebook pilot?

Answered: 38 Skipped: 0



Answer Choices	Responses
Yes	36.84% 14
No	63.16% 24
<b>Total</b>	<b>38</b>

#	If yes, what did they say?	Date
1	Not a word	12/4/2013 9:38 AM
2	not available at dal	12/3/2013 1:44 PM
3	Some folks don't like e-books. But the folks who need stuff right now for a deadline learn to love them. What they really want is the text books...	12/3/2013 12:47 PM
4	Navigation is a BIG problem	12/3/2013 12:09 PM
5	It's the way to go. Access restricted by institution is frustrating.	12/3/2013 10:55 AM
6	I had no idea I could access an eBook that said Novanet.	12/3/2013 10:52 AM
7	Loved being able to access resources online. Need for more/better marketing	12/3/2013 10:07 AM
8	some eBooks are difficult to use	12/3/2013 10:01 AM
9	They find the download exceedingly cumbersome. Perhaps recreational readers in public libraries have more patience with the setup. Academic users are short on patience. They want a 1-click experience.	12/3/2013 9:47 AM
10	For many, this is their first experience using eBooks for research and they like the easy access to the material.	12/3/2013 9:44 AM
11	Glad to have access to materials if the print material is not available for circulation	12/3/2013 9:41 AM
12	The books should be available for online/distance courses.	12/3/2013 9:34 AM
13	They don't really know the difference from our other ebooks	12/3/2013 8:55 AM
14	Low level of awareness of the pilot; many people still talking about being frustrated that they can't borrow the e-books at the Mount.	11/29/2013 9:16 AM
15	Not specifically about the pilot but I know they are frustrated when they see ebooks they CAN'T access and happy when they can't.	11/29/2013 8:25 AM
16	i don't think it has been mentioned.	11/28/2013 8:04 PM

## Novanet Consortial Ebook Pilot: End Evaluation

17	Positive	11/28/2013 1:57 PM
18	Liked that they could access the book regardless of which institution they belonged to.	11/28/2013 1:21 PM
19	The negative comments were that it is just to high end and students wanted more popular type non-fiction books.	11/28/2013 12:11 PM



# Novanet Consortial Ebook Pilot: End Evaluation

## Q5 Do you have any other comments, questions or concerns about the ebook pilot or about future Novanet ebook programs?

Answered: 17 Skipped: 21

#	Responses	Date
1	To keep trying new ways to make it easier for patrons to understand that ebooks can be shared so more DDA work with a fair amount from each institution to reflect all areas of study in Nova Scotia. To maybe one day for shared ebooks so everybody has access but keeping in mind what is cost effective and fair.	12/3/2013 4:29 PM
2	Novanet libraries have to find a way to share scarce resources and make more purchases at the consortial level.	12/3/2013 2:43 PM
3	Needs more college & trade material	12/3/2013 1:18 PM
4	Navigation is poor with a number of ebook vendors (despite what they may claim). For example to download an EBSCO title the user must create an account with EBSCO and install Adobe Digital Editions...very time consuming and off-putting to access. If you decide not to download the whole book and just view full text in the EBSCO interface there is no way to search the whole book.	12/3/2013 12:09 PM
5	Novanet should have declared explicitly that the ebook records would be pulled from the catalogue when the pilot ended. This fact could, at the very least, have been stated in the Staff FAQ document.	12/3/2013 10:55 AM
6	Great effort, but unfortunately, I do not believe eBooks are as popular as we would like to think. Most students I speak with prefer paper and want nothing to do with eBooks.	12/3/2013 10:52 AM
7	Would like to see the program continue	12/3/2013 9:50 AM
8	I'm not sure the ebook program will take care of the frustrations i'm talking about. For example, CBU has a lot of ebooks but are only accessible to their students. Can't be borrowed through NE, this is a drawback compared to a paper copy.	12/3/2013 9:48 AM
9	I'm concerned that we have books and then we don't have books. So, a user sees that we have a book and perhaps they don't order it, since we 'have' it. But then the book disappears because they didn't use it, at the time, enough to trigger a purchase.	12/3/2013 9:47 AM
10	Cost.....	12/3/2013 9:46 AM
11	This is the right direction. I hope Novanet can develop a common core ebook program	12/3/2013 8:55 AM
12	In the catalogue, I think the full-text link wording for these ebooks reads: "Access restricted: Novanet members only". Some of our patrons (at Dal) have understood that to mean that it's off-limits to them, because they don't really know what Novanet happens to be. Can the wording be changed to something like: "Access permitted to card holders of member libraries". Not sure if that is very user-friendly either, but perhaps it will invite them to click if they really need the book.	11/29/2013 12:12 PM
13	I am impressed by cooperative projects like this, especially when I know how many other things people have to do. If there is any money left over from the project I suggest holding on to it rather than returning it to the universities so you will have seed money for the next project.	11/29/2013 9:44 AM
14	Important to keep pushing the boundaries with vendors, get better document delivery options into contracts, better terms for use. Thank you!	11/29/2013 9:16 AM
15	do the research into availability and content priorities ahead of time.	11/28/2013 8:04 PM
16	It'll never happen, but shared database access for large, general collections (Academic Search Premier, JSTOR, etc.) would be great.	11/28/2013 12:24 PM
17	Publishers need to be working on formats - they still aren't as user friendly as e-journals and they're too expensive.	11/28/2013 12:08 PM